

HOTEL TILIANATHE HOTEL UNFORGETTABLE

Alphabetically Sorted List of Services:

Accessibility: Our hotel offers one specially designed room for guests with reduced mobility. All areas are accessible by wheelchair and elevator.

Air Conditioning: Individually adjustable in guest rooms. For assistance, please contact reception.

Audio/Multimedia Entertainment: All rooms are equipped with smart TVs.

Baby Bath: Available free of charge for children ages 0-2 upon request at the reception.

Baby Cot/Crib: Available free of charge for children ages 0-3 upon request at the reception.

Bathrobe: Available free of charge in the wellness area.

Bathroom Amenities: Liquid soap, shampoo, shower gel.

Bathroom Chair: Available upon request; please contact reception.

Bedding: Linens are changed twice a week. Daily changes are available upon request; for this please contact the reception. All hotel bedding is made from hypoallergenic materials.

Breakfast to Go: Early departures can request a cold breakfast package. Please inform the reception by 8:00 PM the day before.

Breakfast: Buffet breakfast is served in our Etalon restaurant from 7:00 AM to 10:00 AM on weekdays, and 7:00 AM to 11:00 AM on weekends.

Car Rental: For more information, visit our website at [www.etalon.com](#) or ask our reception staff for assistance.

Cardio Room: Equipped with a treadmill, exercise bike, elliptical trainer and dumbbells upon request.

Check-Out: Rooms should be vacated by 11:00 AM on the day of departure.

Check-in: Rooms are available from 4:00 PM on the day of arrival.

Children's Play Area: Available on the first floor and in the Etalon restaurant.

Cleaning: Daily cleaning is between 8:00 AM and 4:00 PM. If you prefer not to have cleaning, please use the "Do Not Disturb" sign.

Cocktail Bar: Open from 12:00 PM to 10:00 PM on the hotel terrace, weather permitting.

Coffee Machine: Available in every room.

Complaints: For any concerns, please contact the reception during your stay so we can resolve any issues promptly.

Conference Facilities: The hotel has facilities for conferences and events of various sizes. For event planning, please contact our event manager.

Conference Rooms: Our hotel offers five conference rooms and a 3-hectare park. The rooms range in size from 25 sqm to 250 sqm, providing capacity to host events for up to several hundred guests.

Doctor: If you need medical assistance, please inform the reception.

Dress Code: Please wear appropriate attire in the restaurant and lobby area.

Drink Bar: Located in the restaurant, open from 7:00 AM to 10:00 AM and 12:00 PM to 10:00 PM, extended to 11:00 PM during summer. From 10:00 AM to 12:00 PM, the bar on the first floor is available.

Electric Vehicle/Bike Charging: Charging for electric cars is available at 390 HUF/kW. Type: DUOSIDA, 16 A, 11KW/hour. For more details please ask at the reception.

Electricity: Rooms are supplied with 220V. For adapters please ask at the reception.

Emergency Exit: Evacuation plans are posted in rooms and hallways.

Envelope: Available in the room's folder.

Event Planning: Our team is here to assist with corporate events, conferences and trainings. For information, please check our website or contact us by phone or email.

Extra Blanket and Pillow: Available upon request at the reception.

Feedback Form: We welcome your feedback. Please complete the guest questionnaire in the room's folder.

General Terms & Conditions: Available on our website at [. If you have any questions, feel free to contact our reception for more information.](#)

Hair Dryer: Available in every room.

Internet: Free Wi-Fi throughout the hotel. Password: tiliana12

Laundry and Ironing: Laundry collected by 9:00 AM and returned as per arrangement. Laundry bags are in the closet. The fee is 5 EUR per item. Iron is available upon request.

Lost and Found: Please contact the reception if you have lost any items.

Luggage Room: Complimentary storage on the first floor. Please ask at the reception for assistance.

Luggage Transport: Available upon request; please contact the reception.

Maintenance: If something in your room is not working, please inform the reception.

Map: Available at reception.

Medication: Please contact the reception for assistance.

Parking: Parking in the hotel's parking lot is available for 10 EUR per vehicle per day. Free parking is available in front of the hotel.

Payment Options: Cash (HUF, EUR) or card (Visa, Eurocard/MasterCard, Maestro) as well as SZÉP card in the cardholder's own name.

Pen: Available next to the room folder.

Pets: Allowed for an extra fee of 20 EUR/night per pet. The guest who booking the room is responsible for any damages caused by the pet.

Phone Charger: Available at the reception desk.

Photocopying/Printing: Available near the children's play area on the first floor; please ask at the reception.

Photocopying: Please ask at the reception.

Postal Services: For postcards or mail, please contact the reception.

Programs and Activities: Please ask the reception for more information.

Public Phone: Available at the reception.

Reception: Staff are available 24/7 in person, by phone (ext. 100), or via email at reception@hoteltiliana.hu.

Restaurant: Our Etalon restaurant and the terrace are open daily from 12:00 PM to 10:00 PM, with the kitchen operating until 9:00 PM. Summer hours are extended to 12:00 PM to 11:00 PM with the kitchen open until 10:00 PM.

Room Reservation: For reservations, please contact reception or visit .

Room Service: Available during restaurant hours, 7:00 AM to 10:00 PM, at ext. 400.

Safe: We recommend storing valuables in the room's safe located in the wardrobe, free of charge.

Security: For your safety, please ensure your room door is locked when sleeping or leaving the room.

Sewing Kit: Provided in each room. Please inform reception if you need assistance.

Shoe Shine Machine: Located near the reception.

Sightseeing: For programs, please contact the reception.

Slippers: Provided in each room.

Smoking Area: Located at the rear entrance, on the first-floor terrace and in designated areas on the premises.

Solarium: Available in the wellness area for a fee of 540 HUF/3 minutes.

Sports Equipment: Complimentary for guests: football, tennis racket, table tennis paddle and ball, badminton set.

Stationery: Available in the room folder.

TV: All rooms are equipped with smart TVs with Hungarian and international channels. The TV guide is available on the TV.

Taxi Service: Please contact the reception for assistance.

Telephone: To call another room, dial the room number. Dial 9 for external calls. You can find information about additional extensions in the room's folder. For further assistance, please contact the reception.

Ticket Reservations: For theater or concert tickets, please contact the reception.

Toothbrush and Toothpaste: Available upon request at the reception.

Towels: Daily towel changes are available upon request; please contact reception.

Transfer Service: Available upon request at reception.

Umbrella: Available at the reception.

Wake-Up Call: Please request at the reception.

Wellness/Spa Area: Includes an indoor pool, Finnish sauna, infrared cabin and jacuzzi. Open daily from 8:00 AM to 8:00 PM (closed from 12:00 PM to 1:00 PM for cleaning).